

Supply Chain Forum

Addressing Change and Transformation for Today's Supply Chain



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Dell

Rob McIntosh is an executive director responsible for Dell's Global Reverse Supply Chain and Americas Logistics Fulfillment.

Rob began his career at Dell in 1998 as a senior manager in Dell's Service and Support organization. His initial responsibility was to oversee Dell's technical support outsourcing initiatives. His role expanded to include managing Dell's global customer service and support web interactions. Rob led a consumer sales organization in Roseburg, Oregon for several years; McIntosh also had positions in Consumer's Services Marketing group before moving to the General Procurement organization. From General Procurement Rob moved to run Dell's Global Reverse Supply Chain. In addition to the Reverse Supply Chain, Rob gained responsibility for Dell's Americas Logistics and Fulfillment Operation.

Prior to Dell, Rob served in various leadership roles at Vanstar, including a key role as an implementation director for total cost of ownership programs. He also worked at Gateway 2000 in the technical support and services organization in a variety of leadership and BPO capacities.

McIntosh graduated from St. Edward's University with a BBA in Business and Management. He also attended and graduated from the University of Tennessee with a Global Supply Chain EMBA. In addition, Rob also attended various executive development programs at Kellogg School of Management, Wharton, and Harvard Business School.



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